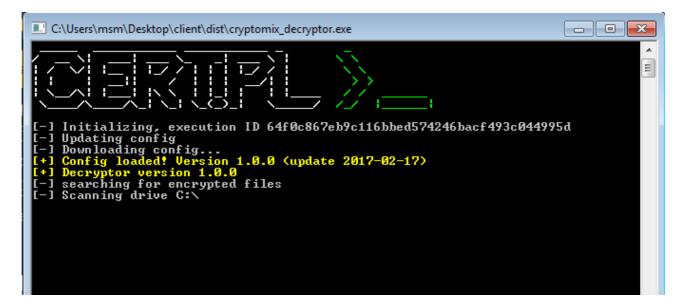
CryptFile2/CryptoMix/CryptoShield How-to guide

Make sure that you remove the malware from your system before running this tool – otherwise it will repeatedly encrypt your files.

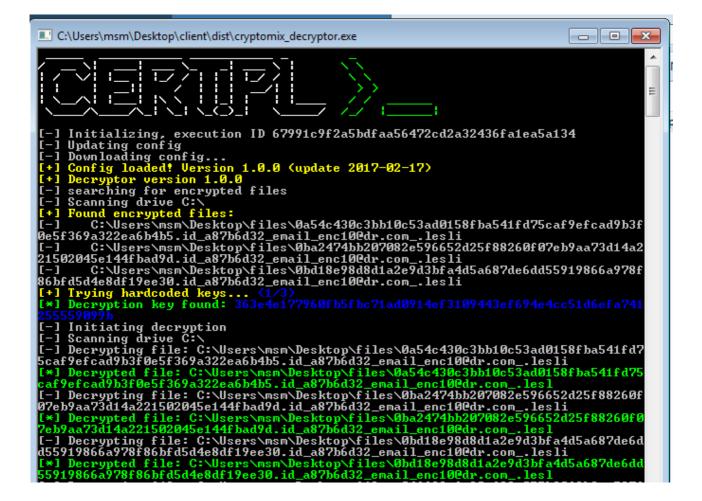
- 1. Download Cryptomix Decryptor (https://nomoreransom.cert.pl/static/cryptomix_decryptor.exe)
- 2. Run cryptomix_decryptor.exe on the infected computer
- 3. Click "Yes" in UAC Window:

Date modifi	ed Type	Size	
2/22/2017 4:	46 PM Application	5,565 KB	
😌 User Account Control		— ×	
Do you want to allow the following program from an unknown publisher to make changes to this computer?			
Program name: Publisher: File origin:	Unknown		
Show <u>d</u> etails		Yes No	
	<u>Change v</u>	vhen these notifications appea	Ľ
	2/22/2017 4 User Account Control Do you want unknown put Program name: Publisher: File origin:	2/22/2017 4:46 PM Application © User Account Control Do you want to allow the following unknown publisher to make char Program name: cryptomix_decryptor.exe Publisher: Unknown File origin: Hard drive on this comp Show details	User Account Control User Account Control Do you want to allow the following program from an unknown publisher to make changes to this computer? Program name: cryptomix_decryptor.exe Publisher: Unknown File origin: Hard drive on this computer

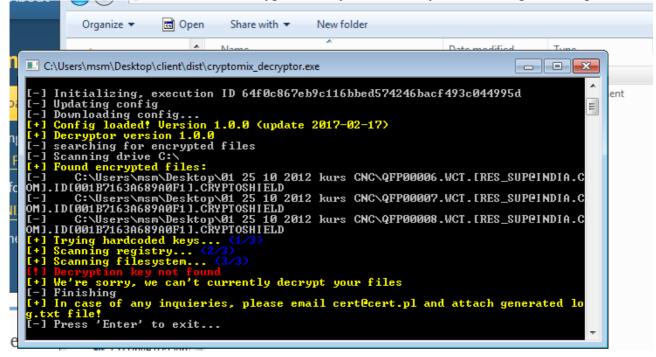
4. Scan should start automatically:



5. This should be enough – if you're lucky, all your files will be decrypted:



6. But sometimes we're not able to decrypt files. If you're unlucky, error message will be presented:



In this case, your files are encrypted with strong key, and we can't currently decrypt them – sorry.

7. If something didn't work, or not all files were decrypted, don't hesitate to contact <u>cert@cert.pl</u>. Please attach log.txt file, that should be generated next to cryptomix_decryptor.exe.

8. After decryption you can safely delete encrypted files